

Letter from the President of HealtheACCESS Clinics, January, 2011

## **Healthcare Reform?**

What is it and where are we headed? What can I expect and what changes will benefit me? I know these are the question you are and your families are asking yourself. The economy and Healthcare are at the top of your mind. But there are answers, and they come in the form of the first of its kind; a patient proactive outcomes driven program. HealtheACCESS is a program that will aid corporations, companies, municipalities, government entities and individuals to utilize unlimited access to providers and reduced rates for healthcare services and procedures.

Secondly, this is affordable, accessible and provides excellent customer service. Impossible you say? Not really. We are offering this program today for over 1500 patients already. We have municipalities, local government, large and small employers and individual families utilizing our HealtheACCESS program today. The successes are outstanding!

Through a proactive approach we have identified patients in the earliest of stages of Cancer, Leukemia, Diabetes, Heart Disease, and Stroke, just to mention a few.

Proactive medicine will change the way we deliver health care in the near future. There are a couple of key elements to our success. Access, technology and good responsive care! Having the right partnerships is enabling us to develop a first class continuum of care model that allows us to change the way health care is being delivered.

We are proud of our success and growth. Please feel free to contact me directly if you want to find out the why we at HealtheACCESS believe:

*Someday, everyone will deliver healthcare this way!*

Sincerely,

*Donald E. Kiger*

President, C.E.O

Letter from the President of HealtheACCESS Clinics, April, 2010

April is nearly upon us. I purchased Hoosier Healthcare NW last April and this last year has gone by quickly and we have instituted a number of changes. Some of those changes have improved patient flow and process and some have been to streamline internal process. We hope all of our changes have had a positive outcome on you or your business. This last year we have developed a consumer offering titled HealtheACCESS and the business offering of Corporate HealtheACCESS. Both programs are designed to improve patient outcomes and deliver the highest level of care at a substantial cost savings. We have developed a number of new partnerships and expanded our business and added two additional clinics. This year is no different we are constantly evolving and developing our model and expanding our offerings. 2010 will bring additional clinics and some outstanding partnerships and joint ventures. Look for some exciting announcements in the coming weeks!

This brings me to our latest change and that is our name. Hoosier Healthcare NW LLC is now HealtheACCESS Clinics LLC. We are pleased with the new name because it speaks to our culture and our core values, with patient care and providing a high level of care and an economic alternative to combat the cost for Occupational Medicine, Family medicine, Primary Care and Wellness is what HealtheACCESS stand for. We designed our model to help reduce cost and provide excellent care for our community, companies and individuals. HealtheACCESS Clinics are designed to aid you the consumer to take care of your medical needs in a clean state of the art environment greeted by friendly knowable staff and highly trained providers. We are committed in driving outcomes for better health!

Sincerely,

*Donald E. Riger*

## Letter from the President of HealtheACCESS Clinics, September 2009

Dear Valued Customers,

As the White House, Congress and our Country focuses on health care reform, there are still 45 million Americans who don't have or can't afford health care coverage. The cost for health care continues to rise daily. So what lies ahead for overhauling a broken system? Further below in this document, you will be able to download information and side-by-side comparisons regarding the Health Care Reform Act as well as the house bill.

But we still have an immediate problem today. We need action now for those 45 million people who need help today. Hoosier Healthcare can't help the entire country (just yet!) but we can help our local communities by providing a low cost unlimited ACCESS solution called Health e ACCESS. Employers and individuals can take advantage of this program and have immediate ACCESS to our clinics. [Please read the section on our website \(or click here\) detailing how HealtheACCESS](#) can impact your life! Hoosier Healthcare is committed to providing the highest level of care by offering you unlimited ACCESS to our state-of-the-art facilities, equipment and providers. This innovative program allows employers to drastically reduce their health care cost and also allows individuals who don't have insurance or who have a high deductible to have healthcare access at an affordable price,

Regarding Health Care Reform:

We have provided PDF's that detail the Health Care Reform Act for your review. Please take the time to view the side-by-side comparisons which detail the Health Care reform proposals across a number of key characteristics and plan components. Included in this side-by-side comparison are proposals for moving toward universal coverage that have been put forward by the President and Members of Congress. In an effort to capture the most important proposals, we have included those that have been formally introduced as legislation as well as those that have been offered as draft proposals or as policy options. Click on the title of the document below to open and view.

[SIDE-BY-SIDE COMPARISON OF MAJOR HEALTH CARE REFORM PROPOSALS](#)

[HEALTH CARE REFORM PROPOSALS](#)

[AFFORDABLE HEALTH CARE FOR AMERICA ACT \(H.R. 3962\)](#)

Thank You,

*Donald E. Riger*

Letter from the President of HealthACCESS Clinics, April 2009

Change is coming.

As we weather the changes in our world economy, our political environment, and even the social fabric of our country, I think it is important to provide some perspective with regard to possible changes in the health care system which could directly affect you. However, trying to provide guidance at this time of uncertainty and confusion is akin to trying to navigate a small plane through a hurricane. Of course, the ultimate goal is to traverse the hurricane intact and functional, but without having any details on the prevailing winds of change for health care, it is hard to set the least damaging course.

The message is that there will be change. The goal of Hoosier Healthcare N.W. LLC is to help responsibly manage that change for the ultimate benefit of our patients' safety, and improved quality care, while ensuring fair payment for our services. We are working hard to develop programs which will serve the needs of our patients and our communities. We're committed to helping you and your families through these tough economic times which lie ahead. We're excited to offer innovative programs such as Health"E" Access and our Wellness and Occupational Medicine programs for employers.

Over the past two months, President Obama and several Members of Congress have offered their perspective on potential changes to the American health care system. However, although we may not know when or where or how, one thing is certain; based on all proposed plans, **major health care change is coming, and the change will impact our patients for whom we care.**

*Donald E. Riger*